



NovoCare[®] Provides Support Every Step of the Way

NovoCare[®] is designed to help patients start and stay on therapy as prescribed by their healthcare provider (HCP). It all starts with the Patient Enrollment Form (PEF). After an HCP submits the PEF, a NovoCare[®] Case Manager will reach out within 48 hours^a to assist on behalf of the patient with insurance access and coverage. Case Managers help to ensure proper paperwork and documentation are submitted and are the go-to experts to help understand our range of services, including:



Live Support for Patients

Once a PEF is submitted to NovoCare[®], every patient is assigned a dedicated Patient Liaison^b. They will be the patient's primary contact for support throughout their treatment journey.



JumpStart[™]

Provides limited free product to eligible patients who are experiencing a gap or delay in getting insurance coverage.



Benefit Verification

HCPs can request a benefit verification by completing the PEF and sending it to NovoCare[®].



Co-pay Assistance

A savings offer provides financial assistance to eligible patients.



Prior Authorization (PA) Assistance

Helps navigate the insurance process by obtaining the payer requirements for the PA process.



Injection Training

Professionals^b will provide live, in-person, or virtual injection training for your Novo Nordisk product.



Appeals Assistance

Should a patient's insurance deny coverage, NovoCare[®] can assist by providing support and information about the appeals process.



Patient Assistance Program (PAP)

Supports eligible patients prescribed Novo Nordisk medications free of charge.

^a Within 48 business hours. NovoCare[®] is available 8AM-8PM ET M-F.

^b Patient Liaisons and injection trainers have a background in nursing. They are working on behalf of Novo Nordisk, the pharmaceutical company. Their role is to provide injection training and support. They are not acting as healthcare providers. Patients and Caregivers must speak with their healthcare provider for any questions regarding medical care or advice.

Call NovoCare[®] at 1-844-906-5099. Available 8:00 AM to 8:00 PM ET.
Visit [NovoCare.com](https://www.novocare.com) and bookmark it as your favorite.